# REAL-TIME

## Get actionable information delivered directly to your mobile device in real-time

Know exactly what is going on in your business, regardless of where you are. With up-to-date information collected automatically from the POS system, NCR Real-Time gives you the power to make insightful and immediate decisions that directly impact the bottom line.

## Manage your business effectively anytime, anywhere

Reduce the amount of time you spend on administrative tasks and gain insight into your business whether you are traveling, at home or in your back office. NCR Real-Time gives you access to metrics such as net sales by hour, day part, category and order mode; labor dollars and percentage by job code, comps and voids, employee performance and more.

## Engage and connect with employees

Receive data regarding employee performance, labor dollars and percentage by job code so you can continuously improve your staff's performance resulting in higher customer satisfaction.



# Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 300 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 26,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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### Improve the guest experience

Understand the current state of your restaurant by viewing tables, number of guests, total guest check details and amounts, and more. You can use this information in realtime to actively improve the guest experience by adjusting your staff and operations and have more detailed table visits with customers.

# **Key Features**

- Breakdown of net sales by hours, day part, revenue center, category and order mode
- Compare current day sales with historical data such as the same day last week or last year
- Identify items not being recorded with immediate check viewing
- Receive scorecard ranking of each employee's sales, tip averages and other analytics
- Assign sections with the Employee Efficiency function based on each server's table turn time
- Use the item tracker to monitor the success of promotions on specific items
- Compare the number of guests in your restaurant to the amount of staff clocked in for better coverage

## **NCR Pulse Platform**

NCR Real-Time is only accessible through the NCR Pulse Platform available for iOS and Android devices. The platform offers a unified way to reach multiple NCR solutions in one place. It also gives you the ability to interact and message your employees, receive important alerts through the newsfeed and see your restaurant's social media stream directly from your mobile device through Pulse.

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# Respond to the entire business whether you're on or off property

Stay in-the-know and be more responsive to your business with real-time alerts. No more waiting for end-of-day, shift reports or potentially inaccurate reports from your stores' shift managers.





NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.