

NCR Advanced Restaurant

Point-of-Sale Software

Looking for a solution that accommodates new restaurant concepts and markets and improves chainwide efficiency?

YES

Global, end-to-end restaurant solution

NCR Advanced Restaurant is a global, single-source point-of-sale solution for all types of restaurant concepts, including quick service, table service, pizza delivery, buffet and cafeteria. The complete store-to-corporate suite includes front-of-house, back-of-house, and above-store applications and tools that will give you the competitive advantage for growth and innovation. You can mix and match hardware platforms, customize user interfaces and transaction flows, and seamlessly integrate with existing store and enterprise systems. This flexibility enables you to easily acquire new chains, enter new markets and test new concepts with a single application: the NCR Advanced Restaurant software solution.

- **Increase service speed**

NCR Advanced Restaurant reduces training time and errors, while providing the speed and reliability needed to keep your customers coming back. Its intuitive, keystroke-saving touchscreen uses multimedia elements to enhance operator efficiency. Features like native-language toggling simplifies order entry and ensures order accuracy. Speed-of-service tracking and reporting allows store managers to address issues promptly and provide the best customer service possible.

- **Expand your customer service options**

Whether you say, "How may I help you?" at the counter, drive-thru window, kiosk or call center, NCR Advanced Restaurant expands your customer service options. Extend your payment options to include foreign currency, check, credit, PIN-based debit and gift card. Offer discounts by automatically applying combo meal pricing when a specified group of individual items is ordered.



For more information, visit www.ncr.com,
or email retail@ncr.com.



Experience a new world of interaction

NCR Advanced Restaurant

- **Accelerate drive-thru efficiency**

The NCR Advanced Restaurant drive-thru management system speeds service while increasing sales and efficiency. Mobile POS handheld devices reduce bottlenecks during peak periods. Order confirmation boards increase order accuracy by displaying the customer's menu choices and provide up-sell opportunities through promotional messaging. Remote order processing through call centers allows you to better use resources across multiple locations.

- **Manage the chaos of home delivery**

NCR Advanced Restaurant home delivery manages every step of the process, from customer ordering to driver dispatching to delivery statistics. Order daily specials with a single touch, access order history, log customer complaints and provide specific delivery instructions to your drivers. Optimize deliveries with a quick-view screen that includes order status, driver availability, driver open and close schedules, available vehicles and mileage reporting. Exceed customer expectations by providing accurate order delivery time estimates based on real-time kitchen and driver data.

- **See your operations clearly**

Provide your store managers with the real-time information they need to manage and improve their business. The Advanced Manager's Workstation (AMWS) includes easy-to-navigate cash management, inventory, labor and scheduling tools. Control inventory costs through real-time inventory depletion reports, theoretical usage reports, recipe costing and food waste management. Control labor costs with a simple-to-use schedule builder that highlights conflicts, tracks variances, generates timecards and controls the time clock, all in accordance with overtime policies and laws.

- **Take the pain out of change**

Different sites in different regions can easily adapt to the change necessary to beat local competition vying for varying customer tastes. Increase efficiency and react quickly to changing business conditions by remotely and centrally managing pricing, menus, promotions and system configurations using the NCR Multi-Site Maintenance System (MS2).

Key Features

- User-definable graphical interfaces
- Multilingual, multi-currency support
- Supports drive-thru, kiosk, home delivery, and call center
- Comprehensive promotion and coupon management
- Wide range of payment options
- Integrated cash, inventory, and labor management
- Centralized pricing, menu, promotion, and system configuration management

Why NCR?

With over 125 years of retail experience, NCR is a leading global provider of assisted- and self-service solutions. We help our clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.